



WELCOME

HOME

L'OURS POLAIRE

WELCOME

DEAR GUESTS
HELLO & WELCOME TO
L'OURS POLAIRE !



We are Julie & Philippe,

What do we love most?

Discovering new countries and cultures. With our two children, we have enjoyed many trips, each one as exotic and wonderful as the last...

During these stays, home-sharing platforms have been our greatest allies. Better than a hotel, staying in someone's home feels far more authentic and comfortable!

That is why we decided to make our chalet available to you, so that you too can enjoy an unforgettable experience. It has been completely renovated, and every detail has been carefully designed to anticipate your needs.

We wish you a wonderful stay. This is your holiday time, and we hope you will make the most of our chalet, the opportunity to relax, and the chance to explore the surrounding area.

This guide is intended to answer most of your questions and will help you discover the places that we believe are truly worth visiting.

If you have any questions at all, please do not hesitate to contact us.

Julie & Philippe

KEY INFORMATIONS

WIFI	PARKING
WIFI Ours Polaire PASSWORD Ours0305 (capitalized)	You may only park <u>one vehicle</u>. The reserved space for you is the covered middle parking spot. For any additional vehicles, you will need to find parking around the chalet (for example near the carpentry workshop).
HEATING	WASTE SORTING
The radiators are equipped with motion sensors and automatically adjust the temperature based on room occupancy. If you hear a beeping sound, it indicates a sudden drop in temperature (a door or window may be open). Simply press briefly the “window” button to stop the beeping and restart the heating. <u>Please do not switch them off, and do not place anything on them or use them for drying clothes.</u>	.Packaging → in the designated bins along Route d’Orsin .Glass → in the designated bins along Route d’Orsin .All other waste → in the black bin located in the wooden shed on the other side of the garden.
STATE OF THE PROPERTY	NUMÉROS UTILES
It is included in the welcome pack you received. It is not necessary to carry out an inventory, but please let us know as soon as possible if you notice anything damaged or missing. We trust you.	Julie & Philippe : +33610478877 lourspolairesaintgervais@gmail.com Emergency : 112

CHECK IN & CHECK OUT



CHECK IN

Check-in is self-service. All access information will be sent automatically on the day of your arrival.

You may arrive at any time from 4:00 PM onwards (see access instructions).

CHECK OUT

Check-out is self-service.

We kindly ask you to leave the property by 11:00 AM.

Please close all doors and windows and return the keys to the key box.

**'Early check-in' and 'late check-out' options are available up to 10 days before the start of your stay.

They are only possible with prior approval and subject to the concierge's availability. Please contact us.

CHECKLIST CHECK OUT

PLEASE DO THIS BEFORE YOU LEAVE

Even if you have chosen the end-of-stay cleaning option, we kindly ask that you leave the accommodation in a decent state of cleanliness and tidiness.

- Empty the fridge and freezer of any leftover food.
- Empty the dishwasher and put the dishes away.
- Clean and cover the BBQ. Turn off the gas bottle.
- Empty all bins (bathrooms, kitchen, toilet bins, ashtray) and dispose of them in the black bin.
- Leave the house as you found it: put everything back in its place (blankets, poufs, cushions, etc.).
- Put children's toys back where they were.
- Pick up all pet waste.

A QUICK REMINDER OF THE

HOUSE RULES

N.1

NON-SMOKING HOUSE

Smoking is strictly prohibited in the accommodation.

N.2

CLEANLINESS

Housekeeping is included in your reservation, but this does not exempt you from performing routine cleaning.

Please refer to the check-out procedure on page 5.

N.3

HEATING & ENERGY

All the radiators are connected, so please do not turn them off.

You can adjust the temperature directly on the radiator.

Do not dry anything on them.

N.4

RESPECT FOR THE PREMISES AND THE NEIGHBORHOOD

Please be considerate of the peace and quiet of the property and the neighborhood, especially between 10 p.m. and 8 a.m. Parties are not permitted. Please treat the furniture and equipment with care. Any damage will be charged to you.

THANK YOU FOR YOUR UNDERSTANDING!



WHAT IF...



ONE OR MORE RADIATORS ARE FLASHING

They detect when you open the windows and automatically switch to “pause” mode.

To stop the beeping, simply press the button with the window symbol.

Please make sure to reactivate them before leaving the house, otherwise you may not have heating when you return in the evening.

THERE IS A POWER OUTAGE

The main circuit breaker and the electrical panel are located in the utility room, inside the wooden cupboard opposite the entrance radiator.

THERE'S NO INTERNET ANYMORE

The box is in the wooden cabinet across from the radiator in the entryway. Try turning it off and then back on.

THE ALARM GOES OFF

On your keychain, there is a tag that you need to swipe over button 8 on the alarm control panel.

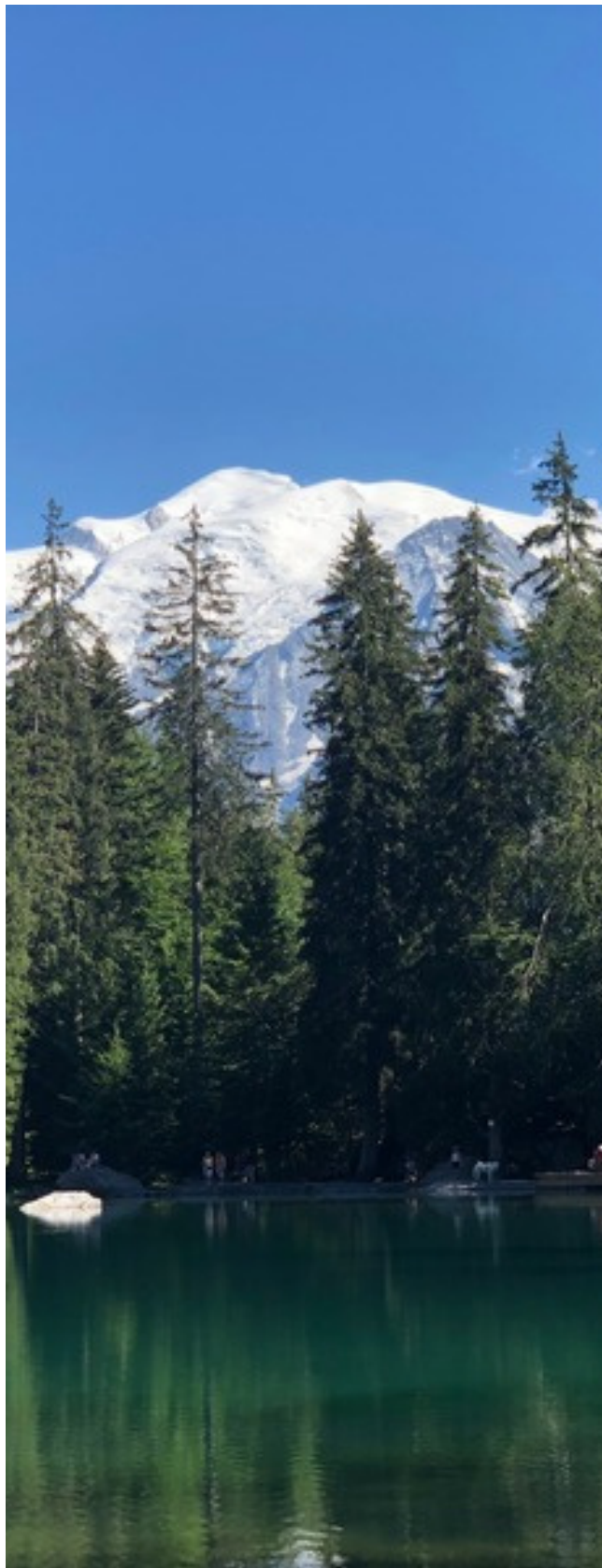
THERE IS NO MORE HOT WATER

Please check that the water heater circuit breaker (labeled “CE / chauffe-eau” in the electrical panel) is set to “AUTO.”

We have the largest hot water tank available. If there are 8 guests, please limit shower time or take turns to ensure that everyone has hot water.



THINGS TO DO



ENJOYING A PORCINI MUSHROOM FONDUE AT “MONCHU” IN CHAMONIX

Ever since we tried it, we can't eat fondue without porcini mushrooms...

<https://maps.app.goo.gl/xwQXgSPSfbxsaVTL6>

EATING AT THE “FOUR”

A must-visit in Saint-Gervais if you want to try the local specialties.

<https://maps.app.goo.gl/tUb1V2cfvpeqYCdU7>

GO HAVE A SNACK AT THE JARDIN DES CÎMES

Come enjoy a cup of freshly picked herbal tea and a homemade pastry while taking in the view of the Mont Blanc range.

<https://maps.app.goo.gl/cALpeW3TndNVvT65A>

THE GREEN LAKE

The easy hike around Green Lake is a must-do! Allow about an hour.

<https://maps.app.goo.gl/twhXwGRoDYEJh1KA9>

BUY CHEESE AT THE FERME DES ROCHES FLEURIES

You absolutely have to try the raclette and the flower-infused cheese! It's just a 2-minute walk from the house.

<https://maps.app.goo.gl/GPDfwcKMh1zQRiVe7>

REVIEWS



Dear Guests,

We hope your stay met your expectations and that you fully enjoyed your time with us.

We place great importance on every detail in order to provide you with a comfortable, peaceful, and memorable experience. If there are any aspects that could still be improved, we would be truly grateful if you could let us know directly.

If you wish, you may also share your experience by leaving a review on the booking platform. Your feedback is very valuable, both for us and for future guests.

Thank you for your trust, and we hope to have the pleasure of welcoming you again.

Warm regards,
Julie & Philippe

NOUS VOUS WE HOPE YOU HAVE A
WONDERFUL STAY
AT L'OURS POLAIRE

